

## APPENDIX B – Provisional ASCOF Data 2015/16

Title	2014/15			2015/16				
	Comparator Group	England	Slough	Slough	DoT	England position 2015/16	"Good" is	
Social care-related quality of life	18.9	19.1	18.2	<b>18.4</b>	↗		<b>HIGH</b>	This is measured through a survey and respondents are asked score how well their needs are met on a range of factors relating to quality of life. These are: control, dignity, personal care, food and nutrition, safety, occupation, social participation and accommodation. This has been a priority for us in 2015/16 and we are pleased with the improvement. This is measured through a survey and respondents are asked score how well their needs are met on a range of factors relating to quality of life. These are: control, dignity, personal care, food and nutrition, safety, occupation, social participation and accommodation. This has been a priority for us in 2015/16 and we are pleased with the improvement.
The proportion of people who use services who have control over their daily life	75.8	77.3	70.3	<b>71.2</b>	↗		<b>HIGH</b>	It is important people have control over their daily life and wellbeing. Care services are designed to match the needs and wishes of the individual, putting them in control of their care and support. This leads to better outcomes. This has also improved from last year.
The proportion of people who use services who receive self-directed support	87.8	83.7	89.9	<b>87.6%</b>	↘		<b>HIGH</b>	We are keen for local residents to use self directed services as we know this allows for more control over their care and makes a positive impact on happiness, social isolation as well as promoting a speedier recovery. Slough is performing better than our comparator group and the national average, this will continue to be a priority focus for 2016/17

The proportion of carers who receive self-directed support	85.0	77.4	1.3	<b>94.4%</b>	↗↗↗		<b>HIGH</b>	Personal budgets have a positive impact by empowering carers to have increased choice and control; with the implementation of the Care Act, personal budgets or self directed support has a statutory status. The assessment process is joint; carers and the cared for are offered personal budgets as standard; The significant improvement is mainly due to improved data capture.
The proportion of people who receive services who receive direct payments	23.8	26.3	16.8	<b>21.8%</b>	↗↗		<b>HIGH</b>	The use of Direct payments means more people can manage their support as much as they wish, and are therefore are in control of what, how and when support is delivered to match their needs. A new service for Direct Payment and Personal Assistants has been commissioned from September 2015. This will support the increase required.
The proportion of carers who receive direct payments	77.2	66.9	1.3	<b>25.4%</b>	↗↗		<b>HIGH</b>	This is the second year of the indicator and the low score fore the previous year was due to data capture issues.
Carer-reported quality of life score	7.9	7.9	7.9	<i>not collected</i>	n/a		<b>HIGH</b>	Carer survey only conducted every two years
The proportion of adults with a learning disability in paid employment	7.0	6.0	6.4	<b>7.7%</b>	↗		<b>HIGH</b>	This is indicative of quality of life and control; if people are able to find employment and contribute to their local community they feel better. This improves wellbeing and avoids loneliness or isolation This is a good improvement for Slough for the second year in a row
The proportion of adults in contact with secondary mental health services in paid employment	7.0	6.8	6.7				<b>HIGH</b>	
The proportion of adults with learning disabilities who live in their own home or with family	76.8	73.3	65.9	<b>81.6%</b>	↗↗		<b>HIGH</b>	We want local residents to be supported at home for as long as possible. Not only does this positively impact quality of life and control, but if people are able maintain a family and social life, this avoids loneliness or isolation. There has been a significant improvement on last year.

Title	2014/15			2015/16				"Good" is	
	Comparator Group	England	Slough	Slough	DoT	England position 2015/16			
The proportion of adults in contact with secondary mental health services living independently, with or without support	59.4	59.7	86.9				<b>HIGH</b>		
The proportion of people who use services who reported that they had as much social contact as they would like	43.1	44.8	39.5	<b>39.1</b>	↘		<b>HIGH</b>	There is a clear link between loneliness and wellbeing and this indicator is again significantly below the national average. Addressing issues of social isolation will continue to be a priority area of work for 2016/17	
The proportion of carers who reported that they had as much social contact as they like	38.8	38.5	39.0	<i>not collected</i>	n/a		<b>HIGH</b>	Carer survey only conducted every two years	
Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes (per 100,000)	16.0	14.2	16.5	<i>estimated at 14.2</i>	↗		<b>LOW</b>	Avoiding admissions in residential and nursing care homes is a good indication of how local health and social care services work together to delay needs. Where possible, people prefer to stay in their own home rather than move into residential care. Providing support in the community is cost effective and has better outcomes. Values for small authorities such as Slough can be unreliable but this is a significant improvement.	
Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes (per 100,000)	737.3	668.8	558.1	<i>estimated at 538.9</i>	↗		<b>LOW</b>	Where possible, people prefer to stay in their own home rather than move into residential care and this indicator provides a benchmark how well health and social care work together to delay dependency. Performance improved in 2015/16	
The proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	81.4	82.1	100.0	<b>87.6</b>	↘↘		<b>HIGH</b>	This captures joint working arrangements between health and social care services to support people after a period of illness. We will work with individuals to help them regain independence and control over their life. Slough continues to score highly on this indicator, although in smaller authorities it can be volatile	

The proportion of older people (65 and over) who were offered reablement services following discharge from hospital	3.0	3.1	2.9				<b>HIGH</b>	
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Title	2014/15			2015/16				"Good" is	
	Comparator Group	England	Slough	Slough	DoT	England position 2015/16			
Delayed transfers of care from hospital (total)	12.5	11.1	5.9				<b>LOW</b>		
Delayed transfers of care from hospital which are attributable to adult social care	4.0	3.7	0.1				<b>LOW</b>		
The proportion of new clients who received a short-term service during the year where the sequel to service was either no ongoing support or support of a lower level	70.4	74.6	72.6	<b>96</b>	↗		<b>HIGH</b>	Short-term services are aimed to maximise independence to delay the need for care or supporting recovery after a period of illness. This is a new addition the results show we fare better than our comparators.	
Overall satisfaction of people who use service with their care and support	62.4	64.7	55.2	<b>59.3</b>	↗		<b>HIGH</b>	Providing high quality services is a priority for Slough. Satisfaction with services is a good indicator of quality. There has been a significant improvement in 2015/16	
Overall satisfaction of carers with social services	40.6	41.2	43.9	<b>not collected</b>	n/a		<b>HIGH</b>	Carer survey only conducted every two years	
The proportion of carers who report that they have been included or consulted in discussion about the person they care for	70.8	72.3	67.6	<b>not collected</b>	n/a		<b>HIGH</b>		

Title	2014/15			2015/16				"Good" is	
	Comparator Group	England	Slough	Slough	DoT	England position 2015/16			
The proportion of people who use services who find it easy to find information about services	73.0	74.5	72.5	<b>74.3</b>	↗		<b>HIGH</b>	This is an improved performance for Slough and reflects the good work that has been undertaken working with care agencies to improve service quality.	

The proportion of carers who find it easy to find information about support	62.8	65.5	58.8	<b>not collected</b>	<b>n/a</b>		<b>HIGH</b>	Carer survey only conducted every two years
The proportion of people who use services who feel safe	65.5	68.5	64.7	<b>65.2</b>	↗		<b>HIGH</b>	This indicator reflects how people feel about how safe they feel in their community. There has been a slight improvement.
The proportion of people who use services who say that those services have made them feel safe and secure	83.4	84.5	81.3	<b>80.9</b>	↘		<b>HIGH</b>	We work with our vulnerable residents and respond to their care needs so they are protected as far as possible from avoidable harm and injury. This indicator has remained stable for three years